Panel C REF2014 guidance on impact evidence

Examples of evidence or indicators for impact

- Citation in a public discussion, consultation document or judgement.
- Citation by journalists, broadcasters or social media.
- Citation by international bodies such as the United Nations, UNESCO, IMF and so on.
- Evidence of citation in policy, regulatory, strategy, practice or other documents.
- Evidence of debate among practitioners, leading to developments in attitudes or behaviours.
- Public debate in the media.
- Parliamentary or other democratic debate.
- Visitor or audience numbers, or number of participants (for example, in the uptake of CPD).
- Media reviews.
- Measures of improved inclusion, welfare or equality.
- Independent documentary evidence of links between research and claimed impact(s).
- Documented evidence of influence on guidelines, legislation, regulation, policy or standards.
- Documented change to professional standards or behaviour.
- Satisfaction measures (for example, with services).
- Use in scrutiny or audit processes, such as Select Committees.
- Incorporation in training or CPD material.
- Outcome measures, including measures of outcomes for beneficiaries.
- Quantitative data relating, for example, to cost effectiveness or organisational performance.

Case studies which include impacts that derive from engaging the public with research must:

a. At least in part, be based on specific research or a body of research carried out in the submitted unit, and explain clearly which particular aspects of the research underpinned the engagement activity and contributed to the impact claimed.

b. Include evidence of the reach of the impact. This should extend beyond simply providing the numbers of people engaged and may also, for example, include:

- information about the types of audience
- whether there was secondary reach, for example from follow-up activity or media coverage
- other quantitative indicators such as evidence of sales, downloads of linked resources, and/or access to web content.

c. Include evidence of the significance of the impact. This should include a description of the social, cultural or other significance of the research insights with which the public have engaged. Examples of the evidence that might be provided for this include:

- evaluation data
- critical external reviews of the engagement activity
- evidence of third party involvement, for example how collaborators have modified their practices
- user feedback or testimony

 evidence of sustainability through, for example, a sustained or ongoing engagement with a group, a significant increase in participation in events or programmes or use of resources.

HEFCE, Panel Criteria and working methods, 2012, pp. 71-72

http://www.ref.ac.uk/media/ref/content/pub/panelcriteriaandworkingmethods/01_12.pdf